

The touchscreen till system



TraxsTS is a modern touch screen PoS application. Written in Microsoft.NET and designed to run off a local Microsoft SQL Server database, it offers the highest level of resilience and enables you to put through sales at a high volume. It can either dovetail with ART's main supply chain product or integrate with any other similar package.

Should you wish Traxs-TS to work with your existing retail system, all you have to do is plug it into the local store network, once ART has provided you with an interface module. It will then recognise the local system database automatically, synchronise with it and be ready for use immediately.

Whether running through ART's supply chain product or your existing retail system, the standard installation offers the same core functions. It will send product and customer data to the till daily and, if required, this data can be refreshed at any time during the day. Sales are picked up from the till every few minutes and passed on to the main database and other tills (for refunds), and then on to Head Office, via ART's Traxs-Link product. If you wish, it will allow you to sell serial numbered products and will request the entry of a serial number when they are sold.

Modern and attractive, the user interface can be 'skinned' with your corporate colours and logo, maintaining your company identity throughout the shop floor. Primary till functions are intuitive and user-friendly, reducing user mistakes and minimising training time, and are controlled at user level, although can be overridden by supervisor log-on. All till actions are recorded against the logged-on user for later analysis.

Items can either be scanned or selected from thumbnail sketches displayed in product group lists. Additionally, users can search for products via the on-screen keyboard using either part of a description, a product code or barcode. Once the product has been selected, full information

is displayed, including a picture (if required) and stock information. You can also set up special search groups, which makes Traxs-TS very useful in a 'loose product' situation, for instance.

The Basket function allows users to review, change and delete products from the sale, as well as allowing discounts to be added, changed or removed, with ART's discounting engine automatically applying discounts. Both discounts and refunds are recorded against reason codes, and refunds or exchanges can easily be made by recalling the original sale, ensuring the correct price is automatically applied.

The system is fully capable of authorizing credit cards and is Chip and Pin ready, using the advanced Commidea and Yes-Pay systems.

Traxs-TS also enables you to gather customer data either for marketing purposes or to ensure security against refunds. Existing customer details can be recalled and amended and new customer details added, and if required, Traxs-TS can work with AFD postcode software to ensure the address data gathered is of good quality.

Should the local network or shop server become unavailable for a period of time, Traxs-TS can run without a server. It will continue all core trading functions without interruption, saving all sales data until it can be transmitted back to the shop server, once the network server is available again.

Robust, resilient and easy to use, Traxs-TS will run on any EPoS hardware, as long as it has Windows 2000 or above, and at least 256 Mbytes of memory.

