

ART offers a full range of consultancy services aimed at helping retailers gain the maximum benefit from their EPOS system investment. All ART consultants are highly trained professionals, totally focused on the retail sector and each with a minimum of ten years' IT/Retail industry experience.

The consultancy services we offer include:

>> Business analysis

This is the discipline of understanding a customer's business needs and translating them so that a system can be developed which effectively meets these needs. If the final solution requires software development, it is the business analyst's job to work with the software developer(s), on behalf of the customer or user, to ensure that the software produced meets the stated aims.

>> Inventory & warehouse management

Over the years, ART personnel have been involved in many inventory and warehouse management implementations, including: Black and Decker, Merck Chemicals, Estee Lauder, Alberto, Majestic Wine and Countrywide farmers. As such, we have considerable experience and knowledge of all areas forming the supply chain.

>> Frequent shopper loyalty programs

The directors of ART have worked with many customers, developing loyalty systems with and for them, and the basic links required have been built into all ART EPOS products.

>> User Interface design & software development

Generally, ART has worked with customers who do not require standard EPOS systems and whose ideas and needs are not available 'off the shelf'. As a result, we have become specialists in facilitating small changes (many of which can be implemented using standard configuration parameters), as well as having the in-house expertise to develop complete new systems integrated with ART systems.

Many customers require interfaces with existing systems or third party systems, such as Sage, SAP, eBay, Bookbank, Exchequer and ED, and this is something ART is happy to do. As we have successfully implemented so many integrations, we feel confident to take on any such challenge offered.

