

Good planning and hands on management provides the key to success in any project or roll out. With many years' experience developing and installing EPoS systems, we understand only too well the importance of good management to the success of implementation. Accordingly, to ensure roll out and implementation of your ART EPoS system runs as smoothly as possible, we offer you the services and expertise of our highly skilled project managers, experienced in a multitude of diverse installations.

Typically, a structured roll out is achieved by formulating a detailed project plan, which pulls together four main areas:

Preparation

Implementation

Training

Support

By ensuring each of these four main areas is managed successfully, not only will implementation of the system be successful, but also its ongoing use and support.

>> Full or partial service

Depending on your requirements and resources, ART can provide a full or partial project management service. We are happy to help you set up and monitor your EPoS system installation or take responsibility for its full implementation.

Once the initial sale has been agreed and we have established a complete picture of your business requirements, our project management service will begin. This entails formulating a critical path plan, which brings together the services of hardware engineers, external suppliers and telecom providers, alongside our own software development capability. As experienced project managers, it is then our job to ensure the project runs smoothly and predictably, with minimal disruption to your shop floor or business.

There are many methodologies for project management, involving 8, 10, 12, or 15 steps to success. However, we believe the following 11 steps cover the essentials:

1. Define the scope of the project
2. Determine all available resources
3. Agree the timeline with stakeholders
4. Establish and prioritise the high level steps
5. Define and prioritise the lower level steps
6. Create a preliminary plan and discuss with stakeholders
7. Establish a baseline plan and agree it with stakeholders
8. Commence plan

